

Consumer Rights Bill/Act Unfair Terms Guidance for Businesses – What to Expect

<u>Document (working title)</u>	<u>Timing</u>	<u>Audience/Content</u>
“What’s New”	<ul style="list-style-type: none"> • Tested in late 2014 • Published January 2015 	Aimed at businesses and enforcers looking for an early précis of changes to the law. It may thus provide pointers to what they will need to do to be ready for October 2015 when the Act comes into force. The document provides a factual introduction to the unfair terms Part of the Act in the context of the existing unfair terms law.
The CMA’s main guidance on unfair terms (a revision of the OFT guidance (OFT311) which the CMA has adopted).	<ul style="list-style-type: none"> • Drafted late 2014 • Draft published for consultation January 2015 • Final document published May 2015 <p>Discussion with stakeholders during the testing of “What’s New” in late 2014 will inform development of the draft, as appropriate.</p>	Aimed at businesses, legal advisers and enforcers. This document will be the CMA’s main guidance on the unfair terms provisions in Part 2 of the Consumer Rights Act. It will represent the CMA’s detailed views.
“Practical guide”	<ul style="list-style-type: none"> • Drafted late 2014 • Draft published for consultation January 2015 • Final document published May 2015 <p>Again, we will ensure discussions during the testing of “What’s New” inform development of the draft, as appropriate.</p>	Aimed at businesses, notably smaller businesses, looking for a shorter guide (than the CMA’s main guidance) on unfair terms.
“Short introduction”	<ul style="list-style-type: none"> • Drafted late 2014 • Draft published for consultation January 2015 • Final published May 2015 <p>Again, we will ensure discussions during the testing of “What’s New” inform development of the draft, as appropriate</p>	A very short introduction to unfair terms, aimed at businesses, particularly smaller businesses.

Notes:

- All timings correct October 2014 – things may change.
- There will be other documents for traders – notably sector regulators are encouraged to produce their own guidance in good time for the Bill entering into force.
- There will be other guidance available on other parts of the Consumer Rights Act.

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